FORM PTO-1449

SET I

INFORMATION DISCLOSURE CITATION IN AN APPLICATION

Docket No. (optional)

232/117 (prev. 6646-101N6)

Applicant

Ronald A. Katz

Filing Date

February 11, 1998

Application No.

09/021,956

Group Art Unit

Not Yet Assigned

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INFORMATION DISCLOSURE CITATION IN AN APPLICATION

Docket No. (optional)

232/117 (prev. 6646-101N6)

Applicant

Ronald A. Katz

Filing Date

February 11, 1998

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Application No.

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Ronald A. Katz

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FORM PTO-1449 Docket No. (optional) Application No. 232/117 (prev. 6646-101N6) 09/021,956 SUPPLEMENTAL I **Applicant Group Art Unit** Ronald A. Katz Not Yet Assigned INFORMATION DISCLOSURE CITATION IN AN APPLICATION Filing Date February 11, 1998 **U.S. PATENT DOCUMENTS EXAMINER** DOCUMENT FILING DATE IF DATE NAME CLASS **SUBCLASS** INITIAL NUMBER **APPROPRIATE FOREIGN PATENT DOCUMENTS** DOCUMENT **TRANSLATION** DATE COUNTRY **CLASS SUBCLASS** NUMBER OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) "Machine Operation Manual", May 12, 1978, Issue 1, pp. 1-3, 9-10 - (Manual) Davey, J.P., "Dytel Western Region Sales Training Manual", 1985 - (Manual) Gutcho, Lynette, "DECtalk - A Year Later", Speech Technology, Aug/Sept. 1985, pp. 98-102 - (Article) Daniels, Richard, "Automating Customer Service", Insurance Software Review, Aug/Sept. 1989, pp. 60-62 - (Article) Golbey, S.B., "Fingertip Flight Service", Oct. 1985 - (Article) "ARO Goes Pushbutton", Newsletter, Nov. 1985, p. 9 - (Article) "ROLM Centralized Attendant Service", ROLM Corporation, 1979 "AIS, Versatile Efficient Information Service", Fujitsu Limited, 1972, pp. 153-162 - (Brochure) Smith, S.L., et al., "Alphabetic Data Entry Via the Touch-Tone Pad: A Comment", Human Factors, 1971, 13(2), pp. 189-190 - (Book) Holtzman, Henry, "Still an Infant Technology VOICE MAIL", Modern Office Technology, June 1985, pp. 78-80, 82, 84, 90 -(Article) Leander, Monica, "Voice Response - A Technology for Solving Management Problems", Speech Technology, March/April 1986, pp. 50-52 - (Article) Stolker, Bud, "CompuCorder speech storage and output device. (evaluation)", Creative Computing, July 1983, pp. 1-7 Witten, I.H., et al., "The Telephone Enquiry Service: a man-machine system using synthetic speech", Int Machine Studies, July 1977, 9, pp. 449-464 - (Book) Gould, R.L., "Fidelity's Automated Voice Response System", Telecommunications, Jan. 1981, pp. 27-28 (Article "Fidelity Automated Service Telephone", Fidelity Group, 4 pages - (Manual) **EXAMINER** CONSIDERED EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant,

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Packet No. (optional) Application No. **FORM PTO-1449** 199 23 2/117 (prev. 6646-101N6) 09/021.956 SUPPLEMENTAL I **b**plicant **Group Art Unit** Ronald A. Katz Not Yet Assigned INFORMATION DISCLOSU CITATION IN AN APPLICATION **Filing Date** February 11, 1998 **U.S. PATENT DOCUMENTS EXAMINER** DOCUMENT FILING DATE IF DATE **SUBCLASS** NAME CLASS INITIAL NUMBER **APPROPRIATE** FOREIGN PATENT DOCUMENTS DOCUMENT TRANSLATION DATE **CLASS SUBCLASS** COUNTRY NUMBER YES OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.) Various copies of Business cards Guncheon, M.C., "The Incredible Dial-A-Message Directory", Contemporary Books, Inc., 1985 - (Directory) "Voice Box Maintenance Manual", Periphonics, 1986 - (Manual) "Voicepac Maintenance Manual", Periphonics, 1984 - (Manual) Dyer, Ellen, "Wichita Firm Sells 25% Share", Dec. 14, 1987, and "Spectrum Carving Role In Volatile Business", July 7,1986, Search Results "Don't Miss The Unique Gift Idea Of The Year", Yam Educational Software, 1987 - (Advertisement) "Welcome to the future of advertising.", Teleline, Inc., 1990 - (Presentation) "Greeting Card Project", Teleline, Inc., Nov. 7, 1988 - (Flow Chart) Sharkey, Betsy, "Dialing for Dollars and Data", Adweek, Nov. 16, 1987, pp. 6-8 - (Article) Gay, Verne, "CBS may tie rates to buying p?", 1988 - (Article) Flanagan, J.L., et al., "Synthetic Voices For Computers", IEEE International Conference on Communications, 1970, pp. 45-9 - 45-10 - (Conference Record) Rabiner, L.R., et al., "Computer Voice Response Using Low Bit Rate Synthetic Speech", Digest IEEE 71 International Convention, March 22-25, 1971, p. 1-2, Fig. 1-2 - (Paper) "DT1000 DIGITALKER Speech Synthesis Evaluation Board", National Semiconductor Corp., Oct. 1980 - Manual D "Data Set 407C Interface Specifications November 1977", Bell System Technical Reference, Nov. 1977, cp. Broomfield, R.A., et al., "Making a data terminal out of the Touch-Tone telephone", Electronics, July 3, 1980, pp. Godfrey, D., et al., "The Telidon Book - Designing and Using Videotex Systems", pp. 1-103 - (Book) **EXAMINER** DATE CONSIDERED EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

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Applicant

Ronald A. Katz

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232/117 (prev. 6646-101N6)

Applicant

Ronald A. Katz

Filing Date

February 11, 1998

Application No.

09/021,956

Group Art Unit

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	2184327A	06/17/87	United Kingdom			ت
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